9-650 0.51 Pro 00/13033)	Class Subclass	SSUE CLASSIFICATION		PATENT NUMBER
L		U.S. <b>UTILITY</b> Patent Appli	cation	
		O.I.P.E.	PATENT DATE	
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APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER
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kevin Ruppelt Jeffrey Skilling Ian Heckman Glenn Cornell

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Method, System, And Program Product For On-Line Service Call Scheduling

PTO-2040 12/99

ORIGINA	\L	CROSS REFERENCE(S)					
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)				
NTERNATIONAL CLASSIFICATION							
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- TERMINAL	DRAWINGS			CLAIMS ALLOWED		
DISCLAIMER	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.	
The term of this patent				NOTICE OF AL	LOWANCE MAILED	
subsequent to (date) has been disclaimed.	(Assistant Examiner) (Date)					
The term of this patent shall not extend beyond the expiration date of U.S Patent. No.				ISS	ÙE FEE	
				Amount Due	Date Paid	
	(Primary Examiner) (Date)					
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this patent have been disclaimed.	(Legal Instrum	ents Examiner)	(Date)			
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Form PTO-436A Rev. 6/99)			FILED WITH	: DISK (CRF)	FICHE CD-RO	

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